

### Smaller Case Loads and More Personalised Support with VincentCare Home Care Packages

VincentCare is a leading provider of responsive and high-quality support services for people experiencing homelessness and disadvantage, building meaningful partnerships and creating personal recovery and sustained independence.

Our Home Care Package Program assists vulnerable older Australians to access specialist support so they can live with the dignity, justice and joy that everyone deserves. Our smaller case loads mean we are able to deliver a more personalised service for our clients, providing a wide range of assistance including personal care and support services that increase quality of life.

Our Key Workers consult with our clients and work collaboratively to create a care plan that is individualised and supports the care needs and goals of the client within the funding budget available.

#### Option 1: Fully Managed

This package includes: admission and set-up costs, support from casemanagement, scheduling of services and supports included in your care plan, and annual reviews. For clients on Level 3 & 4 packages this also includes an annual assessment with a clinical nurse.

	Level 1	Level 2	Level 3	Level 4
Case Management (23% Per Fortnight)	\$79	\$140	\$304	\$461
	0.85 hours*	1.55 hours*	3.35 hours*	5.1 hours*
Package Management (12% Per Fortnight)	\$41	\$73	\$159	\$240
Basic Daily Care Fee**	\$0	\$0	\$0	\$0
<b>Available for Care &amp; Support Service</b>	<b>\$225</b>	<b>\$394</b>	<b>\$859</b>	<b>\$1303</b>

\* Additional Case Management hours can be purchased at \$95 per hour should you exceed the allocation.

\*\* VincentCare will work with you to work within the allocated Government subsidy for your Package Level and will only charge an additional Basic Daily Care fee where necessary and on negotiation with the client.



### Option 2: Self-Managed

This package is available to clients who feel they are able to manage and direct more of the activity of their Home Care Package.

Self-managed fees still includes your admission and set-up costs and annual reviews. You will still have access to case management, scheduling of services and supports included in your care plan, but at a lower amount.

For clients on Level 3 & 4 packages this also includes an annual assessment with a clinical nurse.

	Level 1	Level 2	Level 3	Level 4
Case Management (16% Per Fortnight)	\$55	\$97	\$211	\$321
	0.6 hours*	1 hour*	2.3 hours*	3.55 hours*
Package Management (12% Per Fortnight)	\$41	\$73	\$159	\$240
Basic Daily Care Fee**	\$0	\$0	\$0	\$0
<b>Available for Care &amp; Support Service</b>	<b>\$249</b>	<b>\$437</b>	<b>\$952</b>	<b>\$1433</b>

\* Additional Case Management hours can be purchased at \$95 per hour should you exceed the allocation.

\*\* VincentCare will work with you to work within the allocated Government subsidy for your Package Level and will only charge an additional Basic Daily Care fee where necessary and on negotiation with the client.

### Nursing Services

All clients are able to purchase a nursing assessment from our clinical nurse at a cost of \$95 per hour, within the care plan budget. If this is something you would like to have included in your care plan, please discuss this with your care manager.

### Fees and Charges

As a not-for-profit organisation, VincentCare directs all profits back into our services. We have no investors to keep happy and no profit margins to sustain, just continual improvement on the quality of care we provide. Our fees and charges are outlined below.

### Package Management Fee

The Package Management fee covers costs associated with the ongoing management of your Home Care Package. This fee is charged at 16% of the subsidy received and is charged on all packages.

### Care Management Fee

Our Case Managers have a small case load to ensure they have the time to get to know you and to work with you on meeting your goals. To us, you are not just a number but an equal participant in keeping you independent at home the way you want to be.

### Exit Fee

VincentCare will not charge an exit fee for clients discharging from our Home Care Package program unless agreed with the client. Any fee charged is to cover the administrative work required to finalise your funding & expenses and to conclude your package with us.

### No Basic Daily Fee

VincentCare will work with you to work within the allocated Government subsidy for your Package Level and will only charge an additional Basic Daily Care fee where necessary and on negotiation with the client.

Current as of 1 July 2021