





# Financial Counselling and Capability Program Hume Community Hub

## OUTCOMES

RUPVDILOHPEHULKKROGLDLKKLVEDNDVUHPHGLHG

RDGRUPVSDSHURUNLKKHDHGFUDUHIDFLOLDVILDOODVVHVHVGDSHUGD  
DFFRPPRGDLRIHHSDDDEOHDGHFUHDVHIURPSHUGDDFFRPPRGDLRIHHSDDDEOH

RUPVGHELKKHHDHGFUDUHIDFLOLDVUHGFHGIURPR

RKRDGRUPVFRPHDGDVVHVLIRUPDLRKDVEHHUHDVVHVHVGDDGVDGVDFFUDH  
IRUDHODVDUHVORIKHUHDVVHVVPHERKRDGRUPUHFHLYHGOHHUVIURPHUHOLN  
RUHSDDGHEDVSDPHVHUHSUHYLRVODVVHVHVGRLVLOHUDHVUDKHUKDDSDUHUHGUDH  
IRUHDUVDFFRUGLOKHDFFPDHDGFRPELHGGERLERDGRUPRHUHOLN  
RDOOHGHEUHSDPHVHUHVEVHTHOSRKROGKLOHLFKHOHDSSHDOHGKH  
GHEUHVOKLVSURFHVVRNDERHHNVLKKKHGFLVLRPDGHRUHGFKHGHGER

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### ABOUT THE FINANCIAL COUNSELLING AND CAPABILITY PROGRAM:

This case study comes from VincentCare’s Financial Counselling and Capability Program, Hume Community Hub in Shepparton. The program is funded by the federal Department of Social Services and covers direct service delivery to the City of Greater Shepparton and outreach to Kyabram, Yarrawonga, Benalla, and Wangaratta. Generally the team assists over 470 clients each year.

The team currently comprises four workers: two full-time Financial Counsellors, one part-time Senior Financial Counsellor and one part-time Financial Capability Worker.

*Photo is a stock photograph used for illustrative purposes only. It is not an image of the actual client referred to in this case study. The client has provided consent for their story to be shared.*

VincentCare values and celebrates diversity and is committed to providing housing and support services that are fully inclusive.

