

Social Media Terms of Use

VincentCare uses a number of social media services to complement its traditional public outreach activities. The number and nature of social media services used by VincentCare will change over time. The following Terms of Use apply to all social media services in use by VincentCare at any given time.

Terms of Use

Any content, views, opinions and/or responses to questions or views uploaded, expressed or submitted by the creators, sponsors, advertisers or users of social media services utilised by VincentCare, other than the content provided by VincentCare, are solely the views, opinions and responsibility of the person submitting them and do not necessarily reflect the opinions of VincentCare.

VincentCare is not responsible for content that third parties publish post, upload, distribute, disseminate or otherwise transmit via social media services.

VincentCare recommends that users exercise their own skill and care with respect to their use of information or material posted on social media and that users carefully evaluate the accuracy, currency, completeness and relevance of the material contained on social media sites or any linked site.

VincentCare, its staff, agents and contractors, accept no liability whatsoever arising from or connected to the currency, accuracy or completeness of any material posted on social media sites and disclaims all responsibility for any loss or damage which may arise from the use of information provided via this vehicle.

Social media services may occasionally be unavailable and VincentCare accepts no responsibility for lack of service due to downtime.

Acceptable Use

VincentCare encourages thoughtful and respectful debate and conversation with social media users. Our social media platforms are moderated in accordance with the following terms of use.

We will remove posts which are:

- Of an offensive or discriminatory nature. This includes being offensive, humiliating or intimidating based on:
 - race, ethnicity, nationality or physical characteristics
 - gender or sexual orientation
 - religion or non-religious viewpoints
 - political opinion
 - socio-economic status
 - age
 - physical, mental or intellectual disability/impairment
- Contravene copyright, defamation or any other laws
- Reveal personal details or private information about any person
- Would be reasonably classified as 'adult' and restricted accordingly (such as pornography or graphic violence)



- Use excessively coarse language
- Could reasonably be considered trolling. Trolling is posting content of a deliberately inflammatory nature. Social media sites usually have a mechanism to report such behaviour and we encourage you to do so
- Attack other users
- We believe are by someone impersonating someone else

VincentCare reserves the right to edit or remove content that violates these Terms of Use and to block your access to our page. As this page operates at our discretion, we may also take any other action we consider appropriate in relation to this page.

VincentCare employees should consult the Social Media Policy available on the intranet before posting to social networking sites.

Moderation of posted content

While VincentCare makes reasonable efforts to ensure inappropriate material is identified and moderated, VincentCare does not guarantee it will identify all inappropriate material or that inappropriate material will not be published. VincentCare also does not guarantee that any posted content will be published.

Replies

VincentCare endeavours to reply individually to comments and messages received via social media services where appropriate.

Links

Links to external websites and social media profiles are provided as a convenience to users and such VincentCare has no direct control over the content of the linked sites, or the changes that may occur to the content on those sites. VincentCare is not responsible for the content or reliability of links, or for any loss or inconvenience arising from their use.

Providing links to external websites does not constitute an endorsement or a recommendation of any material on those sites or of any third party products or services offered by, from or through those sites.

Privacy

Users are reminded that social media sites are public spaces on the internet and interactions are publicly viewable and searchable over time. Social media services provide their own disclaimers and policies on collection and use of visitor information, over which VincentCare has no control. VincentCare recommends users familiarise themselves with the terms of use of each social media site before use.

Due to privacy considerations it is not possible to comment on individual cases via social media.